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Wilber Winkle Has a Complaint

John Homans



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Wilber Winkle was called a "national treasure" by no less than TV's Larry King, and his book was dubbed the funniest in decades by American Bookseller. What does Mr. Winkle do? Without fear, he writes letters to the massive corporations responsible for popular consumer products, demanding satisfaction and complaining about even the most minor of flaws. And miraculously, the corporations answer.

A gift guaranteed to have listeners laughing out loud. Plus, a gentle but effective primer to customer service types and, for the most reluctant of readers, an easy audiobook to listen to and a superior way to learn how to write a business letter.

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